

# The Club at ArrowCreek

Summer is winding down...  
but Membership is thriving!

September 2020



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### **Dining at The Club:**

**For dining reservations you must RSVP on ForeTees or call 775-850-4471.**

**Please ensure your kids are seated with you at all times. This ensures their safety and that all Members have a great dining experience.**

**Weekly dining specials and/or events change. Please see the current calendar.**

#### **September Clubhouse Dining & To Go Orders**

**Sun & Tues: 7:00a-8:00p**

**Wed-Sat: 7:00a-9:00p**

#### **Pool Deck Dining:**

**Mon 11:00a-6:00p**

**Tu-Sun 11:00a-8:00p**

#### **Grab & Go Window:**

**M-Sun 7:00a-6:00p**

# Important Club Announcements

Dear Members,

As we head into Fall, progress continues on many fronts with Phase 2 construction along with additional projects in and around the Club Grounds. Despite a less than “normal” year, The Club at ArrowCreek has remained a very active and proudly compliant and safe destination for Members, guests, and employees.

We appreciate all of your patience, understanding, and flexibility as we collectively navigate through the process of creating the finest resort style family Club in the country.

## Membership

We have reached a pinnacle in achieving 750 Golf Members. Kudos to Walsh and our Member Sponsors in your efforts. Interest in the Club remains strong, and a Waiting List process has been established. We have ample room on the Membership Roster to support more Sport Members. Our Member retention rates remain well above industry norms, and we are grateful to all of you for choosing the Club as your safe haven.

## Golf Course

As many are aware, the golf courses irrigation system has been a systemic challenge for several years. While a number of the issues have been addressed over the past few years (New sprinkler heads, New Pumps, Increased Budget, New Equipment) there is still a significant amount of work that needs to be accomplished that will allow both courses to flourish and provide you with a sense of pride. Ownership has approved a major overhaul of the infrastructure of the Irrigation system for both courses. We have entered in a contract with Heritage Links to begin an Irrigation Renovation beginning in October. The nearly 2 million dollar investment will include replacing all valves, (Main Line, Pressure Reduce Valve, Gate, and Electric), installing state of the art controllers, and providing daily labor to repair all leaks, drains, and raising and adjusting heads.

In addition, a safety screen will be installed on the Range beginning September 21. This will cause some disruption; however, we will have the range opened during this time. Please keep in mind that the safety of all of our Members is very important as several range balls found their way into the Pool area. As a reminder – the Upper Range is **irons only (less than 200 yards)**. Please do not put your range privileges at risk through noncompliance.

Course Aerification begins on September 14 (Challenge) and September 21 (Legend).

## Golf Operations

We are pleased to announce Paul Nolan, PGA, has been offered and accepted the position of Director of Golf. He will begin his tenure on September 21. Paul brings an abundance of experience to the Club. He has served not only as a Director of Golf, but also in the role of General Manager.

Continue onto next page...

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As a reminder, the Range attire is the same as the Golf courses.

| Golf Attire   | Acceptable   | Not Acceptable   |
|---------------|--|--|
| <b>Men</b>    | <ul style="list-style-type: none"> <li>• Slacks</li> <li>• Shorts*</li> <li>• Shirts with collars or mock collars and sleeves</li> </ul> | <ul style="list-style-type: none"> <li>• Denim (any color)</li> <li>• Cutoffs, gym sweats, tennis or athletic shorts, and bathing suits</li> <li>• Tee shirts, tank tops</li> </ul>              |
| <b>Ladies</b> | <ul style="list-style-type: none"> <li>• Slacks, capris,</li> <li>• Skirts*, skorts*, shorts*</li> <li>• Shirt</li> </ul>                | <ul style="list-style-type: none"> <li>• Denim (any color)</li> <li>• Cutoffs, gym sweats, tennis or athletic shorts, and bathing suits</li> <li>• Tee shirts, tank tops, halter tops</li> </ul> |

## Food and Beverage

Pool deck dining remains active as we head into the fall season. We will be installing windbreaks in the next 30 days to extend the opportunity for outdoor dining. We appreciate all who are utilizing ForeTees to reserve tables and assist the team with compliance requirements of capacity. Many Members enjoyed listening to music last week for BBQ and Blues. As long as Mother Nature allows, we will continue to offer al fresco dining with ambient music over the next few months. Look for our next opportunity on September 15th and sign up on ForeTees.

We are in the process of interviewing to fill the role of Director of Culinary Operations and Assistant General Manager. These Executive level positions will provide our team the depth and leadership needed to achieve a level of service and Member experience you expect and deserve.

In closing, I want to take a few moments to recognize the efforts of my team. Through all of the changes and events of 2020, I could not be prouder of their efforts and dedication to the Club. We all recognize there are moments in the operation that do not meet our standards, but will not waver in our commitment to all of you to provide the very best service, product and experiences each time you visit. I look forward to seeing you at the Club.



**Garry D. Cramer, General Manager**

## Welcome New Members

Bill Radtke & Tabitha Kix

John & Patty Buchanan

Darin & Venus Collins

Scott & Sheryl Hushbeck

Tim Joslin & Teresa Tillman

Tom & Mary Kay Gallagher

Denise Haas & Phyllis Brotherton

Todd & Linda Kodet

Lloyd & Bridget Decker

Michelle Shaman & Michael Azevedo

Greg & Ivanna Harris

Jason & Rachel Yelley

Don & Nancy Richter

Robert Humason & Susie Stocki

Scott Clark & Shelley Ingram-Clark

Roy & Brittany Hemenway

Adam Binker & Kristy Henrichsen

Lori & Rob Burks

Gene & Becky Purschwitz

Farah Madhani-Lovely & Charles Lovely

Steve Lawrenz

Greetings from your friendly, neighborhood Membership Director...

Good news! Golf season is not over yet! All of us at The Club are very much looking forward to the season's changing as well as sharing the final months of the 2020 golf season with a full Club.

The Club at ArrowCreek is all about building a Club Full of Your Friends so please do not leave any of your friends outside in the cold, especially with our second season approaching - secure their Invitation to consider Membership today to ensure they have access to our wait-list and a future roster spot available soon. We have Membership opportunities available for new enrollments to take advantage of and we sincerely encourage anyone with interest to not wait on the chance to join The Club.

These days I catch myself saying this with ever increasing frequency - our main amenity is the quality of our Membership roster. It is beyond evident in the camaraderie displayed amongst Members, warm welcomes and new introductions happening every day, and the willingness to share your Club pride with others - even if you don't know them! I greatly appreciate hosting a tour for someone to then find out they were already referred to The Club by Members and we provided the exact experience they expected after hearing about The Club from their friends.

Thank you to all of our wonderful Members & thank you to all of our amazing Club Associates.

See you all at The Club soon!

**Walsh Trujillo, Membership Director**

# Course Update

## Summer Heat

We are in the middle of the hottest part of the growing season, and this time of year is when we apply the most amount of water to the golf courses and the practice areas. The temperatures have been hovering around the mid to upper 90's with the occasional thunderstorm around us. One of these storms finally dropped some recordable rain this past week, receiving a quarter inch of rain.

We have a new Assistant Superintendent that has joined our team, Greg Ilacqua (see Spotlight article to learn more about Greg!), that has hit the ground running and instantly helped our team with his knowledge and skills. It is great to have an extra set of trained eyes on the golf courses.



New machinery continues to arrive at the golf maintenance facility, and is a welcome addition to help in our effort on the golf courses and practice areas.

Greens have continued to gain in health and strength. On September 14<sup>th</sup> we start aeration on the Challenge course, followed by aeration on the Legend course beginning the following week. Aeration is a vital operation on greens to remove thatch that has accumulated over the previous years, and is also a chance to add new sand into the green's rootzone which helps with strengthening root structure, drainage, water/fertilizer utilization and allowing the grass to take in oxygen more freely.

The fire that burned its way through several holes on the Legend course this past month has shown a great recovery rate so far. The right green on #3, #4 and #5 were affected the most by the heat and ash (Pic 2 & 3. Before and after 4 green), but have recovered to normal playing conditions very well.



The Men's Club Member Guest Classic was a few weeks ago. Congrats to all of the winners.

See you on the golf course...

**Rob Williams, Director of Agronomy**

# From the Golf Shop

## GREENS AERIFICATION AND GROUP PLAY

Greens aerification on the Challenge will be September 14, 15, 16, 17

Greens aerification on the Legend will be September 21, 22, 23, 24

If your group time falls on a course that is being aerified, your group will not play that week.

## CALLAWAY DEMO DAY

Callaway will be doing a Demo Day on September 19 from 10a to 2p.  
Look for a link that will be sent out to sign up for a fitting time.

You can always get fit any time in our Performance Center. Contact Jim for more information.

## UPCOMING CLUB LEAGUES OR CLINICS

Keep your eyes peeled for additional information and sign ups on ForeTees as restrictions for social gatherings allow!

### Golf Shop Hours:

Monday-Sunday 6:30a - 6p

### First Tee Time:

Mon-Sunday: 7:00a

### Range Facility Hours:

Mon 7a  
Tu-Sun 6:30a  
Closes 1 hour before sunset

### Last Tee Time:

Mon-Sun 5:30p  
Carts Returned by 7:00p

**Jim Nodurft, PGA, Head Professional**

# From the Food & Beverage Team

Greetings from your Food & Beverage team! We hope that you all have been receiving our daily drink & rotating food specials via email. We are keeping things fresh so you know your favorite items will be available but also have some new and inspired offerings created by the Food & Beverage team. We will keep stirring the pot and make things interesting every time you visit with your family and guests.

We have created quite the team at The Club this year, as I know all of you have seen so many new faces assisting with our daily activities. The team has nearly tripled with so much activity and usage of The Club! We would like to thank every ArrowCreek associate that has been with us this year and sincerely thank you for all your efforts, hard work, and comradery.

Membership has been strong this year and it's been wonderful to see everyone out enjoying the golf courses or dining options with their family and friends. The best way to see our weekly specials, daily specials, or current menu offerings is through your ForeTees App which you can download for free to your iPhone or Android phone or tablet. For any help, just stop by the admin office or membership office. Fall is fast approaching so be on the lookout for more changes as we continue to grow the Club and our Food & Beverage offerings.

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MMMMmmm delicious weekly specials available Curbside To Go or to dine in Redfields. Fan Favorites such as Prime Rib stick around, with the addition of finger licking foods such as BBQ Night or our ever popular Take N Bake Chicken Pot Pies. Grab one for now and one for the freezer! To place your orders call us at 775-850-4471.

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*Redfields*  
**WEEKLY SPECIALS**  
**(Available Curbside TO GO)**  
**5pm - Close**

**Tuesday:**  
Plated Fish Tacos \$15A/\$10K

**Wednesday:**  
Carved Prime Rib Dinner with  
House Salad, Baked Potato,  
Green Beans, and Dessert \$35A/\$30K

**Thursday:**  
Plated Pasta Special with Caesar  
Salad & Dessert \$15A/\$10K  
(1st Thur of the month is KFC Night)

**Friday:**  
BYO Pizza 2-Topping \$12  
Additional Toppings \$.50

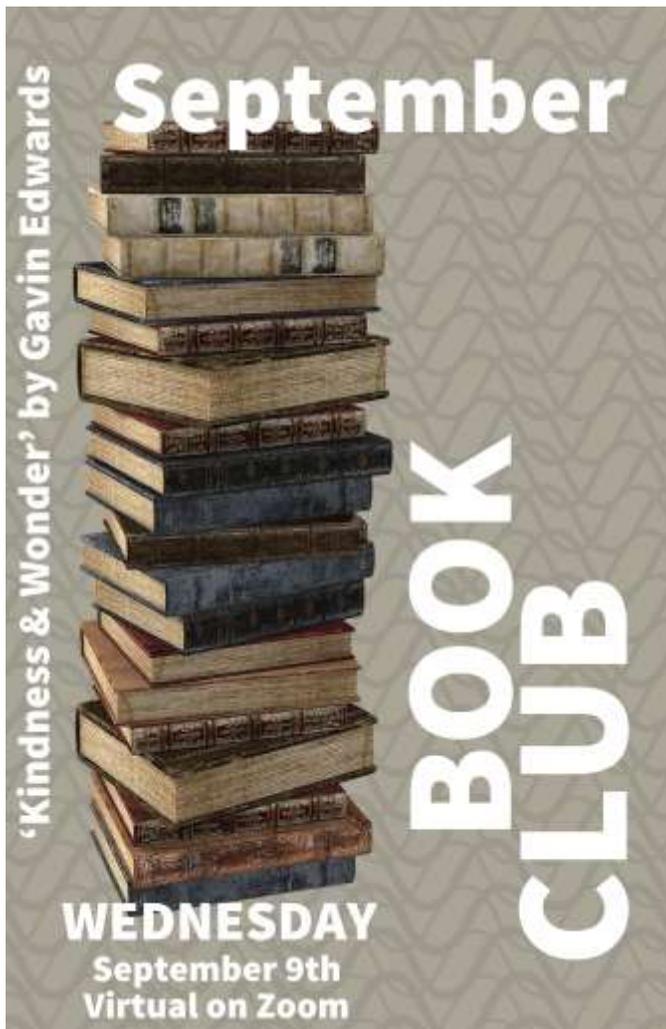
**Saturday:**  
Plated BBQ Special \$Market

**Sunday:**  
Take & Bake Chicken Pot Pies \$16

**ArrowCreek Advantage Members receive \$3 off Adult & Kid Pricing**

Monica Lara-Yanez, Food & Beverage Director

Kevin Cloutier, Executive Chef



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Virtual Book Club on Zoom has been a huge hit the past few months. To ensure we can allow as many people to participate as possible, we will continue with a virtual September event as well. There is still time to pick up this month's read, 'Kindness & Wonder' by Gavin Edwards, and join us for the discussion on Sept 9th. Hope to virtually see you there!

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Bias & Dunn duo returns to ArrowCreek. Limited spots remain to join us on the pool deck for a la carte dining and live music from some Club favorites. Be sure to log onto ForeTees today to RSVP!

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# Aquatics

We have had significant growth to our ArrowCreek staff these past few months! We hope you have had the chance to meet our new Aquatics Director, Victoria Keogan.

Hours - As both our lifeguard team and Member's children have gone back to school, we have adjusted our hours of operations with lifeguards on duty. The pool will be open with lifeguards on duty on Monday 3-6pm, Tues-Fri 3-8pm, and Sat/Sun 10am-8pm. This new schedule went into effect on August 24th. In the event you book a cabana, lifeguards will be scheduled during that time.

Lap Swim - Lap Swim will not have a lifeguard on duty. Swim at your own risk. New lap swim hours are M/T/Th 7-9am and W/F/Sat/Sun 8-10am.

You can sign up for the Aerobics classes using ForeTees. For any questions on classes, please contact our Aquatics Director, Victoria, at the Pool Deck 775-851-0524.



# Celebrations & Milestones

## What a summer it's been in the world of Club Events!

We've successfully moved forward with a handful of celebrations under our unique COVID restrictions. Our staff has diligently worked to comply with capacity limits, social distanced tables, outdoor-specific events and extended food safety measures. Although our special events aren't looking quite the same as they used to be, the amount of fun for our Members and guests has not been compromised.

We're inching closer and closer to our newest event spaces looking more than a pile of dirt, and we are patiently awaiting to shout them off the rooftops to share with you. Please continue to keep a close eye on these newsletters for sneak peaks of construction & design.

And who is getting excited for our new logo?! Nothing exudes a new chapter like a refreshing new brand, and we're inching closer to our launch date. Stay tuned!



**Cassie Pete & Samantha Olson, Event Sales**

# Do You Know...?

With the Club growing at such a high rate, our staff has had to grow with us! Ever wonder about who is cutting the grass, preparing your food or making sure your golf bag is ready to go? Join us each month as we spotlight staff members who has gone above and beyond at their job ensuring that operations run smoothly for you to enjoy the Club!



## Golf Maintenance - Greg Ilacqua

### Position - Assistant Superintendent

Family – Taylor- Wife of 4 years. Two boys Donnie (3months) and Griffin (2 yrs)  
Previous Employment – Westchester CC – Rye NY, Pasatiempo Golf Club Santa Cruz CA, Martis Camp – Truckee CA.  
Describe The Club at ArrowCreek in 10 words or less – To be the best Club in Nevada.  
What's your favorite hole at The Club at Arrow Creek? – Hole 11 on Challenge.  
Favorite all-time sportsman/ sportswoman? – Ted Bruschi  
Favorite sports Team? – New England Patriots  
What is your all-time favorite movie? – Forgetting Sarah Marshall  
Dream vacation destination? – Fiji  
What do you like to do in your spare time? – Mountain Bike, work on my house, spend time with my kids.  
Who joins your dream foursome? – Jason Day, Alister McKenzie, Will Ferrell  
What music do you listen to most? – Rock or Indie Rock

## Pool Staff - Surock Brown

### Position - Lifeguard

Surock Brown is our featured employee of September from our aquatics staff. Surock has a wonderful work ethic and is always helping Members or fellow associates cleaning up around the pool deck. He volunteers to help in other departments of the Club such as setting up for events and cleaning dishes in the kitchen. Surock always shows up to work with an optimistic attitude and is always looking for tasks to complete.



Our golf events, tee times, aquatics classes, dining reservations, and event info can be utilized using ForeTees. This technology is available via desktop or an App you can download to your smart phone or tablet. You can also view our newsletters, calendar of upcoming events, daily dining specials, receive Club notifications, and can contact staff directly utilizing the App. If you prefer to call the Club directly for tee times or reservations—that process has remained in place. If you need help getting set up, just ask!

## Login to the ForeTees App

To get the app Search "ForeTees" in your app store. Download ClubCentral by ForeTees

**1**



Inside the app tap on "Email Me My Credentials" and enter your email address.

You'll be sent an email from ForeTees with your app login credentials.

**2**



Enter those credentials in your app and enjoy your club!

**3**



 ForeTees

 Available on the App Store

 Get it on Google Play



ForeTees ClubCentral

# Have YOU Downloaded the ForeTees App Yet?



## Let us help you!

# For All Areas of the Clubhouse

The Club at ArrowCreek strives to maintain an environment as a comfortable and fun club. It is expected that Members and Guests, including children, dress in a fashion befitting the surrounds and atmosphere of a Country Club. The Club reserves the right to make determinations regarding inappropriate or questionable attire. You may be asked to change if deemed necessary.

## For Gentlemen

Club Casual which Includes:  
Shirts with Sleeves, Polos,  
Turtlenecks, Slacks, Dress Shorts.  
Jeans are permitted, but no holes, rips,  
tears or frays.  
No Tank Tops or Workout Clothes.

## For Ladies

Club Casual which Includes:  
Dress Slacks, Capri Pants,  
Golf Skorts/Shorts, &  
Dress Jeans. No holes, rips, tears or frays.  
No Bare Midriffs, Halter Tops  
or Workout Clothes.

## Cancellation Policy

48 hour prior cancellation (or more, if event states) is required for all Club events. If 48 hour prior is not given, 50% or more of the event cost will be charged per person to your member account.

General Manager - Garry Cramer

Membership Director - Walsh Trujillo

Head Golf Pro - Jim Nodurft

Accounting - Karin Cooper

Executive Chef - Kevin Cloutier

Food & Beverage Director - Monica Lara-Yanez

Event Sales - Cassie Pete & Samantha Olson

Director of Agronomy - Rob Williams

Superintendent - Daniel Palin

Aquatics Director - Victoria Keogan

**The Club at ArrowCreek**  
2905 ArrowCreek Pkwy  
Reno, Nevada 89511

Main: (775) 850-4471

Golf: (775) 850-4653(GOLF)

Pool: (775) 851-0524

Visit us on the web at  
[www.theclubatarrowcreek.com](http://www.theclubatarrowcreek.com)

Follow Us on Social Media too!



@theclubatarrowcreek  
@arrowcreekweddingsandevents



The Club at ArrowCreek



@theclubatarrowcreek

**Thank You For Being A Member!**

Join Us For Our Weekly Dinner Specials in Redfields or TO GO!

TUES  
FISH  
TACOS



WED  
POT OF  
GOLD  
PRIME BIR



THUR  
PASTA  
SPECIAL



FRI  
BYO  
PIZZA



SAT  
BBQ  
SPECIAL



SUN  
TAKE N  
BAKE  
POT PIES



SPECIALS MAY CHANGE WITH EVENTS

SEPTEMBER

SUNDAY MONDAY TUESDAY WEDNESDAY THURSDAY FRIDAY SATURDAY

30

31

1

2

3

4

5

August



BLUES  
& BBQ



Legend

6

7

8

9

10

11

12

COUPLES  
GOLF

LABOR  
DAY

Challenge

TRIVIA  
NIGHT

BOOK  
CLUB



PATRIOT DAY  
TOURNAMENT  
& BBQ



MC STROKE  
PLAY  
CHAMPIONSHIP

13

14

15

16

17

18

19



MC STROKE  
PLAY  
CHAMPIONSHIP

Legend

TUESDAY  
NIGHT LIVE

AERATING CHALLENGE



WINE  
& NINE



20

21

22

23

24

25

26



COUPLES  
GOLF

Challenge



AERATING LEGEND



27

28

29

30

1

2

3



Legend

FAIRWAY  
TO TABLE  
DINNER



BINGO  
NIGHT



OCTOBER

