



March Newsletter



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CLUB ANNOUNCEMENTS

Rich Hohman - Interim General Manager

Greetings!

We are announcing the 2021 Membership updates for each Membership Type below. These changes will be effective on April 1, 2021 and will appear on the monthly Member Statements that are sent out at the beginning of April.

There is an election form that formalizes the option selections that you have for the upcoming season on the next pages. That form needs to be returned to The Club by March 7th. Please fill out and return one form per Membership.

There are several options to access and submit the form – please select one of the following options that is easiest for you:

- 1) The election form may be accessed online via Google Forms by [CLICKING HERE](#) and you can make your selections online.
- 2) You can pick up printed copies of the election form from either the temporary golf shop (the old golf club storage room) or from the Pool restaurant (Drift + Dwell).
- 3) You can print out the form from this newsletter and drop it off at the Golf Shop or mail it to us at:

The Club at ArrowCreek
2905 ArrowCreek Pkwy
Reno, NV 89511

Or you can scan & email it to us: walsh.trujillo@theclubac.com

If you have any questions on the form – please send an email to walsh.trujillo@theclubac.com as our phones have been very spotty with the construction work in the clubhouse. We have a team that will quickly respond to any issues or questions that you may have on the form – please leave us the best phone number to call you back in your email message and we will respond.

We appreciate your patience and support for The Club. We do need to have your election form returned by March 7th - thank you for being a Member!

MEMBERSHIP UPDATE

Thank you for being a valued Member of The Club. Please find below the 2021 Membership Updates and Member Benefit Election Form.

Please review, select, and submit your choices per Membership to The Club before March 7, 2021

Inclusive Members 2021

Changes Effective 4/1/21:

- 7 Day Advance Tee Times Within Lottery System (see page 7 for details)
- Pay for Guest Fees
- 50% Off Bag Storage Fee (Not available in 2021)
- 50% Off Annual Locker Fee (Not available until later in 2021)
- Complimentary Cart Fees or Complimentary Trail Fee
- \$535 Monthly Dues

Election:

- ☐ Remain as Inclusive Member
- ☐ Transfer to Full Golf Member
- ☐ Downgrade to Sport Member

Full Golf Members 2021

Changes Effective 4/1/21:

- 7 Day Advance Tee Times Within Lottery System (see page 7 for details)
- \$380 Monthly Dues

Election:

- ☐ Remain as Full Golf Member
- ☐ Downgrade to Sport Member

Sport Members 2021

Changes Effective 4/1/21:

- \$275 Monthly Dues

Election:

☐

Remain as Sport Member

☐

Upgrade to Full Golf Member

Social Members 2021

Changes Effective 4/1/21:

- \$150 Monthly Dues

Election:

☐

Remain as Social Member

☐

Upgrade to Sport Member

If you decide to resign your Membership at The Club at ArrowCreek, you must submit a written notice to Membership Director, Walsh Trujillo, at walsh.trujillo@theclubac.com. You would be responsible for paying the next two months' dues and any charges incurred during that time to bring your account balance to zero before your Membership obligation is satisfied.



2021 CLUB FEES

Member Guest Fees:

Accompanied Guest – 18 Holes

Fee:

\$85 Includes Cart
Peak Season

\$65 Includes Cart
Second Season

Comments:

Fri-Sun: Guests only after 11am
Tues-Thurs: Guests only after 10am
Mondays: No Guests

Accompanied Guest – 9 Holes

\$46 Includes Cart
Peak Season
\$36 Includes Cart
Second Season

Fri-Sun: Guests only after 11am
Tues-Thurs: Guests only after 10am
Mondays: No Guests

Accompanied Guest – Junior
(Ages 17 and under)

18 Holes \$20
9 Holes \$11

Only after 12 Noon
Only after 12 Noon

*Note: Individual Guests may only play 6 times per calendar year total.

Cart Fees:

18 Holes
9 Holes

Fee:

\$20
\$11

Comments:

Per Person
Per Person

Annual Cart Plan:

Individual
Family

Fee:

\$1,275
\$1,675

Comments:

Billed in April
Billed in April

Annual Cart Trail Fee:

Individual
Family

Fee:

\$1,150
\$1,550

Comments:

Billed in April
Billed in April

Other Golf Fees:

Bag Storage

Locker Fee

Handicap Fee

Fee:

\$240
\$300
\$30

Comments:

Annual
(Not available for 2021)
Annual
(Not available until later in 2021)
Annual billed in April

Pool Fees:

Accompanied Adult Guest Fee
Accompanied Child Guest Fee

Fee:

\$30
\$20

Comments:

18 Years & older
17 Years & younger

Cabana Fees:

Rental Fee (Includes Guest Fees)

Fee:

\$250
\$350
\$500

Comments:

Mon-Thurs
Fri-Sun
Holidays

INCLUSIVE & FULL GOLF MEMBERS ONLY

2021 BENEFITS ELECTION FORM

Please review, select, and submit your choices per Membership to The Club before March 7, 2021

The options selected will appear on the March 31, 2021 statement and expire March 31, 2022

ALL GOLF MEMBERS: Please check the boxes below that you would like to sign up for. Your Member account will be billed for all options selected below.



Join the Men's Club: \$75 - Eligible to play in all Men's Club events. Members must register for each event date on Golf Genius.



Men's Handicap Fee: \$30- Members must carry a current handicap in order to compete for prizes in Club/Men's Club Tournaments.

GHIN Number: _____



Ladies' Handicap Fee: \$30- Members must carry a current handicap in order to compete for prizes in Club/Ladies Club Tournaments.

GHIN Number: _____



Hole-In-One Insurance: You will be billed \$5 any time we have a Hole-In-One by a Hole-In-One Club Member through 03/31/2022. The Hole-In-One Member who had the Hole-In-One will receive the money credited to their account.

Hole-In-One Participant: _____

Hole-In-One Participant: _____

**Men's Private Locker: Not available until later in 2021 due to construction.
More information to follow.

**Women's Private Locker: Not available until later in 2021 due to construction.
More information to follow.

**Club Storage: Not available for 2021 due to construction.

CART AND TRAIL FEES: Please check the boxes below you would like to sign up for. Please read the terms and conditions for all cart rental and trail fee agreements (included below).



Annual Individual Cart Plan: \$1,275 Billed annually in April – Provides unlimited use of a club-owned golf cart during golf play by the Primary Golf Member only. Additional Riders will be charged the normal cart fee (excludes Inclusive Members)



Annual Family Cart Plan: \$1,675 Billed annually in April – Provides unlimited use of a club-owned golf cart during golf play by the Member, Member's spouse, and children with a valid driver's license. Additional Riders will be charged the normal cart fee (excludes Inclusive Members)



Annual Individual Trail Fee: \$1,150 Billed annually in April – Permits the Primary Golf Member only to use his or her approved privately owned golf cart during golf play. Any use of club-owned carts is subject to the payment of the normal cart fee. Additional Riders will be charged the normal cart fee (excludes Inclusive Members)



Annual Family Trail Fee: \$1,550 Billed annually in April – Permits the Member, Member's spouse, and children with a valid driver's license to use their approved privately owned golf cart during golf play. Any use of club-owned carts is subject to the payment of the normal cart fee. Additional Riders will be charged the normal cart fee (excludes Inclusive Members)

TERMS AND CONDITIONS FOR ALL CART RENTAL AND TRAIL AGREEMENTS:

1. The Club grants a one-year cart rental or trail agreement, as specified above, to the undersigned Member. The cart rental or trail agreement commences on April 1, 2021 and terminates on March 31, 2022. The cart rental or trail fee is paid annually in April and there is no partial reimbursement if the Member leaves The Club.
2. The annual cart rental or trail fee is non-transferable.
3. All use of golf carts under cart rental and trail agreements is subject to all Rules and Regulations of The Club, as may be amended from time to time.
4. All Members, including those with cart rental or trail agreements, must check-in with Golf Shop staff prior to play.
5. Passengers who do not have privileges through a cart rental or trail agreement with The Club will be charged the applicable cart fee.
6. Members using their own golf carts through a trail fee agreement must sign the private golf cart liability agreement. No Exceptions. Upon receipt of the agreement and private cart inspection by the Golf Professional, a decal will be issued and must be displayed on the windshield of the private cart.

NEW STARTING TIME SYSTEM - THE LOTTERY

Paul Nolen, PGA, Director of Golf

The Club has received many comments and complaints regarding the inability to access tee times - from both the recent Member survey as well as direct comments and emails. The demand that we have, especially on prime time days and times, has led us to make a change effective April 1st when we will implement a lottery system to fairly allocate tee time requests. There will be a lot more information between now and April 1st where we will have learning workshops and Zoom calls to help educate everyone in how the lottery system works, but the following paragraphs generally describe the system.

The lottery system for tee time allocation, having all Golf Members on the same timeframe to make tee times, and not allowing Guests before certain times should greatly help us alleviate the problems of trying to get a tee time. Everyone will be treated equally under the new lottery system, and we look forward to helping you understand how the system works. We realize this is a big change and we expect to have a number of questions, so please feel free to ask anyone on the Golf Team.

The Lottery System - Explained

The Lottery System is an alternative module within the ForeTees System called "Lottery by Proximity". The main reason a club would utilize this type of system is compaction (supply vs. demand).

Some of the benefits to this system:

- You do not have to be tied to your device or be at your computer at any certain time to "compete" for starting times.
- You can submit your starting time request in person in the Golf Shop, over the phone, online or on the App up to two weeks in advance at any time of the day or night. The starting time request period closes at midnight seven days in advance of the day of play.
- The intent and design of this module provides that over a period of time, this system is more equitable for the vast majority of the membership to acquire starting times.
- Ease the perception that starting times are difficult to acquire.

How The Lottery System Works

This module within the ForeTees system allocates starting times in a manner that is "weighted" by proximity to the requested time. The "weight" is a point value based on an average number of minutes the Member missed his/her requested starting times in allocations in the past rolling 30-day period. Therefore, the higher the Member's point value, the higher the priority he/she is assigned when requesting subsequent starting times.

Weighting

Each Member in the ForeTees system will accumulate a point value. The system will calculate your individual point value based on the average number of minutes you missed your requested starting times in the 30 day period prior to the requested day of play. Therefore, each starting time request, whether it is for two players or 16 players will have an average point value of each of the individuals in the request assigned to it.

Guests and "X's"

All guests will be assigned a point value equal to the lowest Club Member point value in the group. "X's" will not be permitted in this system...names will be required for all players, guests included. Requests are not accepted without names for all players in the group.

Example: A four player group has "Member A" with 30 points, "Member B" with 40 points, "Member C" with 50 points and "Member D" with 40 points totaling 160 points and yielding an average of 40 points for the group. A four player group has "Member A" with 15 points; "Member B" with 25 points; "Member C" with 30 points and "Member D" with 30 points totaling 100 points and yielding an average of 25 points for the group. The group with the average of 40 points would be drawn before the group with 25 points because it had the higher point value for the group. This process is done for the entire day's requests.

How To Make a Request

Similar to what you do currently, you click on the date on which you want to make a request. You will be prompted at that time to fill in the parameters of your request. You will be asked what time you would like to play; which course you would like to play; how far on either side of your request would be acceptable to you; if you want to try the other course if your first choice is not available and you will be asked how many consecutive times you would like to have (maximum of 4...see "Linking"). At that point you click on "Submit" and your request is secured!

Linking

For those groups with more than four people in it, the system allows you to "link" up to four starting times together in one request. The system will only assign a time to that group if there are four consecutive starting times available within the requested parameters. It will not, for example, assign two times, skip one and assign two more.

System Logic

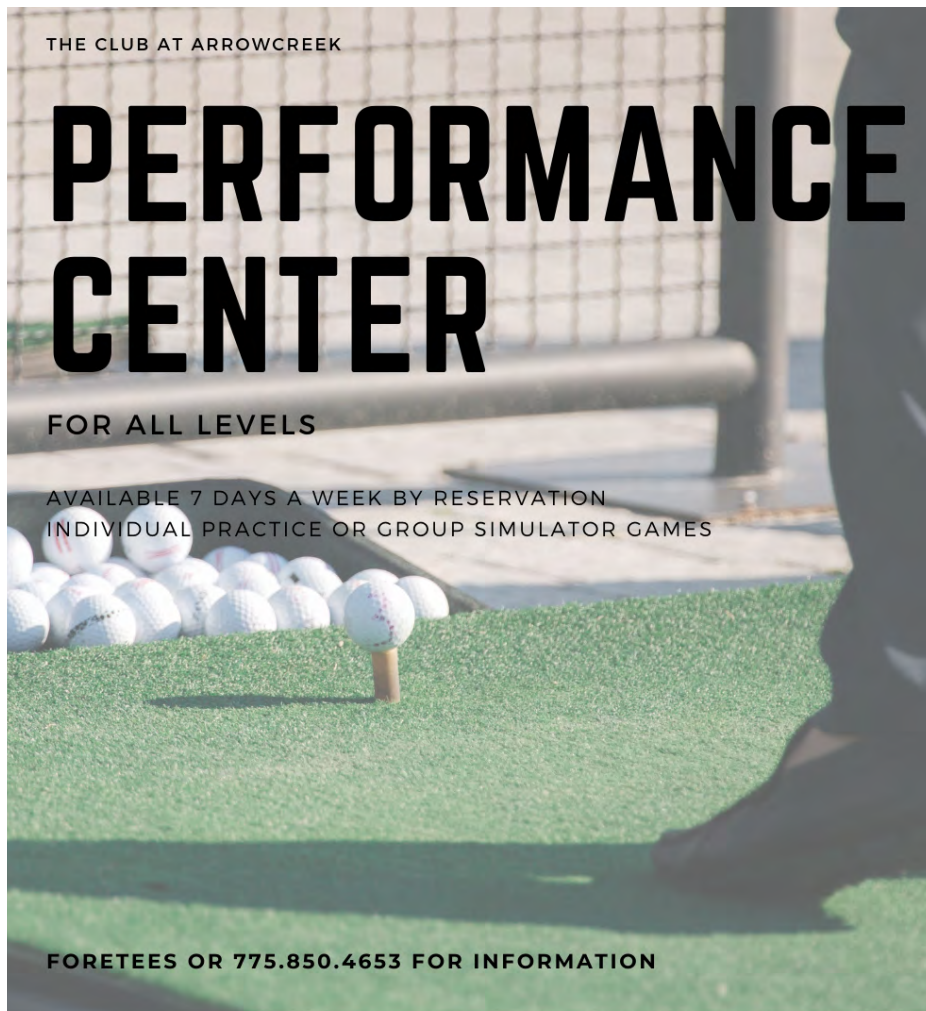
Each Member's "point value" calculated by the system described above is used when making a starting time request. Once each request is assigned a total point value, all requests are then listed from highest to lowest total points. Requested starting times are assigned a starting time based on the parameters selected when submitted (see above). If the requested starting time is not available, the system will check the next starting time before the requested time. If that is not available, the system will check the next starting time after the requested time. This sequence continues until an available starting time is found within the parameters you selected for your request.

If you selected the option to have the system check the other course, and if your requested time is not available on the course you requested, the system will go through the same logic procedure stated above for the second course. If nothing is available on either course within the parameters you requested, your request is held out for the Golf Staff to assign. (**Hint: the broader you set your parameters, the less likely your request will be unassigned.)

Once the "draw" is completed, seven days prior to the requested date, requests are placed on the tee sheet and email notifications are sent to inform Members of their assigned starting time.

GOLF SHOP

Jim Nodurft, PGA, Head Professional

A promotional image for the Performance Center. It features a golf course green with a tee marker and several golf balls in the foreground. A person's leg and foot are visible on the right side, standing on the grass. The background shows a chain-link fence and a building.

THE CLUB AT ARROWCREEK

PERFORMANCE CENTER

FOR ALL LEVELS

AVAILABLE 7 DAYS A WEEK BY RESERVATION
INDIVIDUAL PRACTICE OR GROUP SIMULATOR GAMES

FORETEES OR 775.850.4653 FOR INFORMATION

With the cold weather impacting our ability to get on the courses - please take advantage of our state-of-the-art Performance Center. We have the latest technology to improve your game - and we have heaters!

Not only do we have weekly league play, but you can also reserve one of our two hitting bays to practice golf, play a virtual round with your friends, or even take a lesson with one of our onsite golf professionals. See below for additional information on club fitting.

To sign up, use ForeTees (Click Book a Lesson, Choose the Performance Center, Select your Preferred Date/Time, and we will see you there!).

CLUB FITTING

Wanting new clubs this year? Don't buy off the rack! Get fit specifically for you. The new TaylorMade Sim 2, Callaway's new Epic Speed and Epic Max woods and iron components are now in. Call Jim or Billy to schedule a club fitting today, 775-850-4653



Golf Shop Hours
Open daily 9:00a-5:00p
Snow HoursL 10:00a-3:00p

GOLF FACILITY HOURS

Range/Practice Facility Hours
9:00a- 1 Hour Before Dusk

First Tee Time 10:00a
Last Tee Time 4:00p
Carts must be returned by dusk

DINING AT THE CLUB

Nathaniel Brethold, Assistant General Manager

The Nevada Governor announced this past week that a new Safe Opening Recovery Plan would go into effect on Monday, February 15th and continue until May 1st. This allows us to remove the requirement for reservations and table sizes of no more than four Members. We can now accommodate tables of up to 6 guests, as long as social distancing and 6' distance can be maintained between tables. As we are limited on the size of our restaurant, we do ask that you continue making reservations for your party via ForeTees so we can ensure your table is reserved. We hope to see you at Drift + Dwell, our pop up dining experience at the pool deck!

Drift + DWELL

a pop-up dining experience

DINING AT THE CLUB

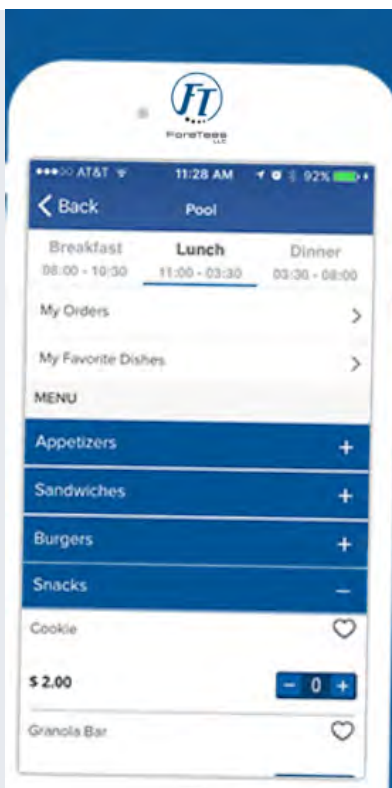
Please consider reserving a table to dine with us. Utilize ForeTees or call 775-851-0414 or 775-851-0164.

Tables are limited to 6 people.
MASKS REQUIRED

Please ensure children are seated with at the table at all times. This ensures their safety and that all Members enjoy their dining experience.

Dining and Curbside
CLOSED MONDAY
Tues-Sunday 11:00a-8:00p

(All hours subject to change dependent on weather)



*Now Available
on the App*

**CONTACTLESS
CURBSIDE
TO GO**

**Download
ForeTees Today!**



FOR ALL AREAS OF THE CLUBHOUSE



The Club at ArrowCreek strives to maintain an environment that is both fun, safe and comfortable for all Members. We want all of our Members to feel welcomed and included therefore it is expected that Members and guests, including children, dress appropriately for the atmosphere of the Club. The Club reserves the right to make determinations regarding questionable or inappropriate attire. You may be asked to change if deemed necessary.

Masks must be worn at all times unless actively eating & drinking

For Gentlemen

Club Casual:

Shirts with sleeves or polos,
turtlenecks, slacks or dress shorts.
Jeans with no holes, rips, tears or frays.
No tank tops or workout clothes.

For Ladies

Club Casual:

Dress slacks or capri pants,
golf skorts and shorts.
Jeans with no holes, rips, tears or frays.
No bare midriffs or halter tops.
No workout clothes.

Cancellation Policy

We require a 48 hour prior cancellation (or more if stated in event description) for all Club events. If there is not a 48 hour cancellation, 50% or more of the event cost may be charged per person to your member account. Thank you for your consideration.

Interim General Manager - Rich Hohman
Assistant General Manager - Nathaniel Brethold
Membership Director - Walsh Trujillo
Director of Golf - Paul Nolen
Head Golf Pro - Jim Nodurft
Accounting - Karin Cooper
Food & Beverage Director - Monica Lara-Yanez
Event Sales - Cassie Pete & Samantha Olson
Director of Agronomy - Rob Williams
Superintendent - Daniel Palin
Aquatics Director - Victoria Keogan

The Club at Arrowcreek
2905 Arrowcreek Pkwy
Reno, NV 89511

Club Admin: 775-850-4471
Golf Shop: 775-850-4653
Curbside To Go: 775-851-0164
Dining at Drift + Dwell: 775-851-0414
www.theclubatarrowcreek.com

Follow us on social media!



@theclubatarrowcreek
@arrowcreekweddings
andevents



The Club at ArrowCreek



@theclubatarrowcreek

Thank you for being a Member!

MARCH CALENDAR

SUNDAY 28	MONDAY 1	TUESDAY 2	WEDNESDAY 3	THURSDAY 4	FRIDAY 5	SATURDAY 6
			INDOOR HUMP LEAGUE		LENT DINNER SPECIAL	
7	Legend	8	9	10	11	12
		TRIVIA NIGHT	BOOK CLUB INDOOR HUMP LEAGUE		LENT DINNER SPECIAL	13
14	TBD	15	16	17	18	19
DAYLIGHT SAVING'S TIME BEGINS	TBD		ST. PATRICK'S DAY INDOOR HUMP LEAGUE		LENT DINNER SPECIAL	20
21	22	23	24	25	26	27
	TBD			BINGO NIGHT	LENT DINNER SPECIAL	
28	29	30	31	1	2	3
				April		
AERATING LEGEND					Good Friday	➔